

... 3-Year Performance Assurance Guarantee ...



Smartop™ is a spa cover made with superior materials and craftsmanship by skilled men and women in the USA who take pride in their work. Smartop meets or exceeds all ASTM safety standards for UL classification. Each cover is warranted against defects in materials and workmanship and comes with a three year Performance Assurance Guarantee unlike any other cover in the industry.

What to Do When You First Get Your Smartop

Inspect the Smartop closely, making sure to look for any freight damage. Freight damage must be reported to your dealer or Leisure Concepts. The freight company may need to inspect the damaged goods therefore it is important to save all packaging materials and take photos of all damage to packaging and product.

Next, examine the Smartop for any defects in materials and workmanship and immediately report any problems to your dealer or Leisure Concepts.

Smartop Performance Assurance Guarantee Registration

Complete the enclosed product registration card or go to www.smartopspacover.com and submit your registration within ten (10) days of receipt of the Smartop. The Cover Identification Number (CIN) is located on the packing list, the label included on the outside of the Smartop packaging, the outside of the enclosed information packet and on the Smartop's aluminum trim under the UL Certified label.

How the "Performance Assurance Guarantee" Works

Our goal as a long-standing manufacturer is to provide a product that offers many years of trouble-free ownership, however, if you experience a problem with your Smartop, contact your dealer or call us toll-free at (888) 965-6694 - Monday through Friday, 9:00am to 5:00pm PT. We will work with you and/or your dealer to identify the problem and will respond as quickly as possible.

Performance Assurance Guarantee Pro-Rated

If the Smartop is found to be unserviceable due to defects in materials or workmanship within three years from date of purchase replacement parts or a replacement cover will be provided.

Exclusions

This Performance Assurance Guarantee does not include damage incurred by use of the Smartop other than in accordance with printed instructions or product literature provided by Leisure Concepts, or conditions resulting from:

- 1) Defects in component or part which is not part of the Smartop.
- 2) Failure to provide reasonable and necessary maintenance.
- 3) Misuse, abuse, negligence, accident, acts of God, or alterations/repairs other than authorized by Leisure Concepts.
- 4) Natural fading and normal deterioration.
- 5) This Assurance Guarantee extends only to the original purchaser of the Smartop and terminates upon any transfer of ownership by the original purchaser prior to the expiration of the Assurance Guarantee period.

All warranty claims are at the sole and exclusive discretion of the manufacturer.